



# **HOTEL FREIHOF**

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## **HOTEL FREIHOF**

A warm welcome from your Tabak family and the whole team!  
We would like to offer you a pleasant, relaxing and varied stay in our hotel.  
To help you find your way around our hotel right away, we have put together some information for you.

Do you have any questions or wishes?

We are at your service, please feel free to approach us at any time.

### **DEPARTURE**

On the day of departure we kindly ask you to vacate the room by 11 a.m. and to return the room key to the reception. Thank you very much.

### **ADAPTERS/ELECTRICAL CONNECTIONS**

All sockets are equipped with 230 V/50 Hz. Electric and telephone adapters are available at the reception.

### **ALLERGY**

Please notify the reception desk if you require special beds and bedding or are allergic to certain foods.

### **BABY COTS / BABY EQUIPMENT ON REQUEST**

If you need a baby crib, high chair, food warmer, changing mat, or baby monitor then just let us know.

### **BATHROBE AND SLIPPERS**

We will be happy to bring a bathrobe and slippers to your room. Please contact our housekeeping team at.....

### **BATHROOM STOOL**

If you would like a bathroom stool, please contact us at the reception.

### **DUVET**

In the wardrobe you will find a wool blanket. If you would like an additional duvet free of charge, please inform our housekeeper by telephone at \_\_\_\_.

### **DO NOT DISTURB**

Please hang the sign provided on the outside door if the room is not yet to be cleaned or you do not want to be disturbed.

### **IRONING BOARD AND IRON**

Please ask the receptionist.

### **IRONING SERVICE**

Please ask at the front desk or inform housekeeping. You will receive the ironing clothes back within 1 hour.

# Gästinformation

## **PAPER PRINTING ON REQUEST, PRIVATE AND SECURE**

If you want to print, copy or scan something, please contact the reception.

## **EXPRESS CHECK-OUT**

If you authorize us to charge your credit card after departure, we will be happy to allow you an expedited check-out....

## **MONEY AND VALUABLES**

For insurance reasons, we kindly ask you not to leave any valuables, jewelry or money open in your room or vehicle. We cannot be held responsible for lost valuables in your room. Please use the safe in your room or deposit them in the safe at the reception.

## **LUGGAGE SERVICE**

We are happy to bring your luggage to your room or back to your car. Please contact our reception. Of course you can lock your luggage in our luggage room after check-out.

## **HYGIENE ARTICLES**

Have you forgotten your comb, toothbrush, razor or other hygiene items? We have a small selection ready for you at the reception.

## **INTERNATIONAL SOCKET ADAPTER ON REQUEST**

You can get it at our reception.

## **INTERNET**

You can use our WiFi-connection everywhere free of charge.

## **PILLOW SELECTION**

Do you need an additional pillow? Please approach our front desk.

## **SEWING**

Button off? – You can get a sewing kit at the reception desk. We do small repairs immediately. The big repairs we leave to professionals.

## **SHOE SHINE UTENSILS**

If you need shoe shine utensils or a place to put your walking shoes, please contact the reception.

## **SHOE SHINE SERVICE**

If you need a special cleaning of your shoes, please contact the reception.

## **MOBILE PHONE**

Since our rooms are not equipped with telephones as standard, it is possible to borrow a mobile telephone. The costs are charged according to consumption. Please contact the reception.

## **WASHING AND IRONING OF YOUR LAUNDRY**

# Gästinformation

There is a laundry bag in your wardrobe. Please fill out the enclosed list carefully and hand it in with the laundry at the reception. Return time is by arrangement

## **DRY CLEANING OR LAUNDRY AND IRONING SERVICE**

There is a laundry bag in your closet. Please fill out the enclosed list carefully and hand it in with the laundry at the reception. Please refer to the list for prices. If you hand in your laundry at the reception desk by 09:00 on weekdays, you will receive it back the same day. On weekends and holidays on request. We also offer dry cleaning service. The hotel is not responsible for shrinkage, discoloration or in case of lack of color fastness of the items.

## **LINEN CHANGE**

Daily change of towels? Please put the towels on the floor.

## **DAILY CHANGE OF BED LINEN?**

Please contact us.

## **WAKE-UP SERVICE?**

We will wake you with a wake-up call. Please inform the receptionist about the desired time.

## **SATISFACTION**

How did you like your stay with us? You are welcome to leave your rating on our homepage or the popular portals.

## **EXTRA BLANKET / PILLOW**

Do you need an extra blanket or pillow then please contact the reception.